



Maximum Item Number Guide

The **HICAPS** terminal has the ability to process up to 24 item numbers in one transaction. The actual number of items per transaction will vary from health fund to health fund.

Once the patient's health fund card is swiped through the terminal, the screen will display the maximum number of items available for the health fund.

The list below details the maximum number of items accepted in one transaction for each participating health fund.

Fund	Card Prefix	Number of Items Accepted	Contact Phone Monday–Friday	Contact Hours Monday–Friday
ACA Health Benefits Fund	90360012	23	02 9847 3288	9.00am – 5.00pm
ADF Family Health	90360109	23	1300 561 454	8.30am – 5.00pm
ahm Health Insurance	90360041	24	1300 309 710	8.30am – 5.00pm
APIA	90360002	24	1800 175 377	9.00am – 5.00pm
Australian Unity	90360008	15	13 29 39	8.00am – 8.00pm
Budget Direct	90360042	24	03 5225 3658	8.30am – 5.00pm
BUPA	90360006	16	134 135	8.00am – 8.00pm
CBHS	90360009	24	02 9843 7624	8.15am – 5.00pm
CBHS Corporate	90360139	24	02 9843 7624	8.15am – 5.00pm
CUA Health (Qld time)	90360045	16	07 3365 0239	8.00am – 5.00pm
Defence Health	90360020	23	1800 335 425	8.30am – 5.00pm
Doctors Health Fund	90360005	23	1800 226 126	8.30am – 5.00pm
Emergency Services Health	90360140	23	08 8212 2770	9.00am – 5.00pm
Frank Health Insurance	90360042	24	03 5225 3658	8.30am – 5.00pm
GMF Health	90360040	24	08 9021 0710	8.15am – 8.30pm
GMHBA	90360042	14	03 5225 3658	8.30am – 5.00pm
Grand United Health	90360043	15	02 9370 6787	8.00am – 5.30pm
HBF (WA time)	90360025	23	1800 620 133	8.30am – 5.00pm
HCF	90360015	16	02 9290 0152	8.30am – 4.30pm
Health Care Insurance (Tas time)	90360013	23	03 6432 1199	8.30am – 4.30pm
Health.com.au	90360125	23	1800 199 802	8.00am – 6.00pm
Health Partners (SA time)	90360024	24	08 8223 7588	8.00am – 5.30pm
HIF of WA (WA time)	90360026	16	1300 134 060	8.00am – 5.30pm
Latrobe Health Services	90360038	16	1300 134 144	9.00am – 5.00pm
Medibank Private Limited	90360004	16	1300 654 887	8.00am – 4.30pm
Mildura Health Fund	90360048	16	03 5023 0269	9.00am – 5.00pm
My Own Health Insurance	90360138	23	1300 300 338	9.00am – 5.00pm
Navy Health	90360010	23	03 9896 9300	8.30am – 4.30pm
NIB Health Funds Ltd	90360002	22	1800 175 377	9.00am – 5.00pm
Nurses & Midwives Health	90360142	23	1300 344 000	9.00am – 5.00pm
OneMedifund	90360088	23	02 4224 4333	8.30am – 5.00pm

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(cont'd)

Fund	Card Prefix	Number of Items Accepted	Contact Phone Monday–Friday	Contact Hours Monday–Friday
PeopleCare	90360016	23	02 4224 4333	8.30am – 5.30pm
Police Health (SA time)	90360021	23	08 8212 2770	8.30am – 5.00pm
Qantas Assure Health Insurance	90360002	22	1800 175 377	9.00am – 5.00pm
Phoenix Health Fund	90360019	23	02 4935 5738	7.45am – 4.30pm
Queensland Country Health (Qld time)	90360022	23	07 4412 3500	8.30am – 5.00pm
RBHS	90360089	23	02 9551 9031	9.00am – 5.00pm
RT Health Fund Ltd	90360084	23	1300 886 123	8.30am – 5.00pm
St Lukes Health (Tas time)	90360044	23	03 6331 9255	9.00am – 5.15pm
Teachers Health Fund	90360011	16	1300 727 538	8.00am – 5.00pm
Teachers' Union Health	90360018	23	1300 360 701	7.30am – 5.30pm
Transport Health	90360056	23	03 8420 1880	8.30am – 5.00pm
Uni Health	9036001	24	1300 727 538	8.00am – 5.00pm
WestFund	90360096	23	1300 550 115	8.00am – 6.00pm

Note: The number of items accepted by the above health funds may change at any time without notice. Please refer directly to the health fund to confirm these details.