

ITEM NUMBER	FULL DESCRIPTION	ABBREVIATED DESCRIPTION
500	Counselling Individual Consultation	INDIVIDUAL CONSULT
600	Counselling Couple or Family Consultation	FAMILY CONSULT
700	Counselling Group Consultation	GROUP CONSULT
Telehealth item numbers		
800	Counselling Individual Telehealth Consultation	INDVL CONSULT T/H
900	Counselling Couple or Family Telehealth Consultation	FAMILY CONSULT T/H

HICAPS Hints

- Print your HICAPS Totals daily. Your terminal will prompt you to complete the process before the first claim of the day can be processed.
- Terminal rolls can be ordered through your terminal (see HICAPS Terminal User Guide).
- Descriptions relating to the Transaction Response Codes are listed on the HICAPS website.

HICAPS Help Desk Number 1300 650 852

www.hicaps.com.au

HICAPS Pty Ltd ABN 11 080 688 866

A wholly owned subsidiary of National Australia Bank Limited ABN 12 004 044 937 AFSL and Australian Credit Licence 230686.