

HICAPS CONNECT PORT EXCEPTIONS



HICAPS Connect is an application that allows your Practice Management Systems (PMS) software to “talk” to the HICAPS terminal.

If you are running a firewall on your computer you may need to open ports through the firewall to allow the 2 programs (your PMS Software and HICAPS Connect) to talk to each other.

IMPORTANT INFORMATION:

As there are many different types of firewalls and brands we cannot explain the process for opening ports for all of them. We recommend that you consult your PC technician with any assistance that may be required.

Below is a list of current communication addresses and ports that HICAPS Connect utilizes:

TCP PORT	UDP PORT
11000	11000
11001	11001
11002	11002

Please note: the details above are current as at August 2021

Warning: Allowing ports to run through your firewall may result in damage to your computer, network, software and stored data. You acknowledge and agree that any use of the information contained in this document by you and any opening of ports on your system is solely at your risk and that HICAPS Pty Ltd is not responsible or liable for any loss or damage (including consequential loss) as a result of that. HICAPS makes no representations or warranties about the suitability, reliability or accuracy of the information contained in this document.