

# Quick Reference Guide for Remedial Massage Therapists

**Note:** This is the listing of Remedial Massage Therapy item numbers utilised for HICAPS claims processing.

Item Number	Full Description	Abbreviated Description
<b>FOR MEDIBANK PRIVATE CLAIMS ONLY:</b>		
105	Consultation over 30 minutes	CONS OVER 30 MINS
205	Consultation up to 30 minutes	CONS TO 30 MINS
<b>For all other Health Funds:</b>		
105	Initial consultation	INITIAL CONS
205	Standard consultation	STANDARD CONS

## HICAPS Helpful Hints

- If the card does not have the patient IDs listed, start with 01.
- The card issue date is located on the bottom right-hand corner of the card
- HICAPS transactions can only be generated by swiping a health fund card. Key entry is not available.
- Print your HICAPS Totals daily. Your terminal will prompt you to complete the process before the first claim of the day can be processed.
- Terminal rolls can be ordered via your terminal (see Terminal Operations Guide) and for all other stationery requests contact the HICAPS Help Desk.
- Descriptions relating to Transaction Response Codes listed in the Terminal Operations Guide.

**HICAPS Help Desk Number**

 **1300 650 852**

