

HICAPS Transaction Response Codes

Transaction Response Codes are found on the printed receipt after TOTALS (The Response relates to the overall transaction).

<i>Error Code</i>	<i>Description</i>
00 Approved	Approved or completed successfully
01 Prov Not Approv	Provider not approved by Fund
02 Mship Under Invest	Membership under investigation
03 Invalid Prov Nbr	Invalid provider number
04 Retain Card	Retain Card
10 Refer to Fund	Refer to Health Fund
12 Declined	Declined
14 Invalid Card Nbr	Invalid card number
19 No Items Entered	No Items entered
21 Call Help Desk	No action taken
32 Completed Partially	Completed partially
40 Mship Not Covered	Membership not covered
42 Mship Ended at DOS	Membership ceased/suspended at date of service
51 Mship Unfinancial	Membership unfinancial
54 Expired Card	Expired card
56 Invalid Mship Nbr	Invalid Membership number
57 No Ancillary Cover	No ancillary cover
58 Txn Not Permitted	Transaction not permitted to terminal
60 Provider Not Registd	Provider not registered with fund
61 Benefit Limit Exced	Benefit limit exceeded
69 No Benefit Payable	No benefit payable
76 Approved	Approved with key exchange
91 System Inoperative	Issuer or switch inoperative
94 Duplicate Txn	Duplicate transmission
97 Reconc Totals Reset	Advises that reconciliation totals have been reset
PO-PZ – Refer to Health Fund	Refer to Health Fund

HICAPS Item Response Codes

Item Response Codes are found on the printed receipt at the end of each item, within the transaction.

<i>Error Code</i>	<i>Description</i>
00 Approved	Approved
01 Item No Benefit	Nil benefit payable on this item
02 Restricted Item	Nil benefit – restricted item
03 Restricted Item	Reduced benefit – restricted item
04 Previously Paid	Nil benefit – benefit previously paid
05 Limit Reached	Nil benefit – limit reached
06 Limit Reached	Reduced benefit – limit reached
07 Waiting Period	Nil benefit – qualifying period applies
08 PreReq Ser Reqd	Nil benefit – pre-requisite service required
09 Pre Existing	Nil benefit – pre existing ailment
10 Item Nbr Invalid	Item number invalid
11 Item Nbr Ceased	Item number ceased
12 Item Not Valid	Item not valid for provider
13 Item Not Apprvd	Item not approved . . . not payable by HICAPS
14 Max Nbr Ser Exc	Service exceeds number of times permitted
15 Cost Missing	Cost must be entered
16 DOS Not Valid	Date of service must be before today
17 DOS Too Old	Date of service too old
18 Body Part Reqd	Body part required
19 Pat Not Covered	Patient not covered
20 Depd Status End	Dependant status ceased
21 Invald Pat Code	Invalid patient code
22 Mship Not Cover	Membership not covered
23 Mship Ended DOS	Membership ceased/suspended at date of service
24 Mship unfin DOS	Membership unfinancial
25 No Ancill Cover	No ancilliary cover
26 Item Not Covered	Not covered for this service