

Quick Reference Guide for Physiotherapists

Item Number	Full Description	Abbreviated Description
500	Initial Consultation and Treatment	INIT CONS/TRT
505	Standard Treatment	STD TREATMENT
509	Long Consultation	LONG CONS
510	Long Consultation – 2 Areas	LONGCONS2AREAS
514	Extended Consultation	EXTN CONS
515	Extended Consultation – 3 Areas	EXTN CONS3AREAS
520	Initial Hospital Consult & Treatment	INITL HOSPITAL
525	Standard Hospital Treatment	STD HOSPITAL
530	Initial Home Consultation	INIT HOME CONS
535	Standard Home Visit	STD HOME VISIT
555	Hydrotherapy	HYDROTHERAPY
560	Group Therapy	GROUP THERAPY
570	Lymphoedema	LYMPHOEDEMA
580	Cardiac Rehabilitation	CARDIAC REHAB
590	Splints legs or Arms	SPLINTS
595	Antenatal Exercise	ANTENATAL EXERC
596	Postnatal Exercise	POSTNATAL EXERC

HICAPS Hints

- If the card does not have the patient IDs listed, start with 01.
- The card issue date is located on the bottom right hand corner of the card.
- Not all funds accept all the listed item numbers. If a number is rejected, contact the health fund and they will advise an alternative number for processing.
- HICAPS transactions can only be generated by swiping a membership card. Key entry is not available.
- Print your HICAPS totals daily. Your terminal will prompt you to complete the process before the first claim of the day can be processed.
- Payment for an approved HICAPS claim will be paid to each provider by the health fund to your nominated account.
- For all stationery requests contact the Help Desk.
- Description relating to the Transaction Response Codes are available in the Terminal Operating Guide.

HICAPS Help Desk Number

 **1300 650 852**

