

Quick Reference Guide for Myotherapists

Note: This is the listing of Myotherapy item numbers utilised for HICAPS claims processing which has been developed in conjunction with:

IRMA – Institute of Registered Myotherapists of Australia

Item Number	Full Description	Abbreviated Description
105	Initial consultation	INITIAL CONS
205	Standard consultation	STANDARD CONS

HICAPS Hints

- If the card does not have the patient IDs, start with 01.
- The card issue date is located on the bottom right-hand corner of the card.
- HICAPS transactions can only be generated by swiping a membership card. Key entry is not available.
- Print your HICAPS Totals daily. Your terminal will prompt you to complete the process before the first claim of the day can be processed.
- Terminal rolls can be ordered via your terminal (see Terminal Operations Guide) and for all other stationery requests contact the Help Desk.
- Descriptions relating to the Transaction Response Codes are available in the Terminal Operations Guide.

HICAPS Help Desk Number

 **1300 650 852**

